



Medicaid Advisory Committee Annual Report

To: Centers for Medicare and Medicaid Services
From: Julie Ewing, Director, Division of Integrated Healthcare (DIH)
Subject: MAC Annual Report July 1, 2025 - June 30, 2026

Purpose

As required by [42 CFR 431.12](#), the Department of Health and Human Services (DHHS) submits the first annual report of the Medicaid Advisory Committee (MAC) and Beneficiary Advisory Council (BAC) to the Centers for Medicare and Medicaid Services.

(i) Annual report. The MAC, with support from the State, must submit an annual report describing its activities, topics discussed, and recommendations. The State must review the report and include responses to the recommended actions. The State agency must then—

(1) Provide MAC members with final review of the report;

(2) Ensure that the annual report of the MAC includes a section describing the activities, topics discussed, and recommendations of the BAC, as well as the State's responses to the recommendations; and

(3) Post the report to the State's website. States have 2 years from July 9, 2024 to finalize the first annual MAC report. After the report has been finalized, States will have 30 days to post the annual report.

Executive summary

After the CMS final rule publication on May 10, 2024, "[Medicaid Program: Ensuring Access to Medicaid Services](#)", DIH implemented changes to the MAC and created the BAC by July 9, 2025. As part of these changes, on November 21 2024, the MAC voted to approve changes to their bylaws as well as the creation of the BAC bylaws. The MAC meets no less than 6 times a year; however, the MAC executive committee can call additional meetings throughout the year based on important topics or priorities to discuss. The first BAC meeting was held on June 12 2025. The BAC meets once a quarter ahead of the MAC meeting that month. An update of the BAC is presented to the MAC each month the BAC is in session. Both the MAC and BAC meetings are held virtually for optimal attendance. If requested an anchor location can be provided per Utah's Open and Public Meeting Act for the MAC meetings.



Membership

Per the MAC bylaws, the MAC consists of 19 members. There are 10 (53%) representatives classified as “consumers” meaning Medicaid participants, beneficiaries or those who represent beneficiaries or their families. The remaining 9 (47%) members are “provider” or healthcare representatives. To date, two of the consumer representatives also serve on the BAC. DIH intends to recruit 2 more consumer representatives to the BAC this coming fiscal year. The BAC membership started with 3 representatives in June 2025 and has grown to 13 representatives currently. Information about recruitment for both of these committees are on the Utah website at: <https://medicaid.utah.gov/boards-and-committees/>.

MAC activities, topics, and recommendations July 1, 2025 - June 30, 2026

The activities, topics and recommendations for the MAC and BAC are included in the attached spreadsheet for meetings conducted for the MAC from July 2025 to May 2026 and the BAC from June 2025 to May 2026. The MAC voted on the approval of this report in the June 25, 2026 meeting. The BAC members also had an opportunity to provide feedback on this report prior to the MAC vote.

MAC subcommittee - Eligibility Notice/Form Workgroup

In 2021, a subcommittee of the MAC was formed to assist DIH and the Utah Department of Workforce Services to review the notices sent to Medicaid members and required forms to apply for Medicaid. DIH identified the necessity for this subcommittee due to the need for clear and transparent communication during the public health emergency and the unwinding efforts. This subcommittee meets once a month. The subcommittee reports to the MAC once a quarter on the types of notices or forms they are reviewing and what improvements have been made.

Utah Medicaid Advisory Committee Meeting Data

Date	8/21/2025	10/16/2025	1/8/2026	3/26/2026	4/23/2026	5/28/2026
Topics	1. BAC Update from the 8/14/2025 meeting 2. Adult Dental Waiver Utilization Review 3. Rural Health Transformation Fund Project 4. Eligibility and Enrollment Update 5. H.R. 1 Federal Reconciliation Bill and Timeline 6. Medical Transportation 7. CMS press releases regarding verifying citizenship, immigration status and removing ineligible Medicaid enrollment 8. Utah's Community Engagement Waiver	1. Notices Committee Report 2. BAC Update from the 10/9/2025 meeting 3. Rural Health Transformation Fund Project 4. H.R. 1 Update & Next Steps 5. Emergency Medicaid Enrollment CMS Letter 6. OIG Audit Report 7. Impacts of the Federal Government Shutdown 8. Eligibility and Enrollment Update	1. Notices Committee Report 2. BAC Update from the 1/7/2026 meeting 3. Governor's Proposed Budget for this year's legislative session 4. Rural Health Transformation Project 5. H.R. 1 Update 6. Targeted Adult Medicaid Program Discussion	1. Annual 1115 post award forum 2. Renewal of the Physical Disabilities and Limited Supports HCBS Waivers 3. Notices Committee Report 4. Legislative Update include H.R. 1 impacts 5. H.R. 1 Community Partner Engagement Group 6. HEDIS and CAHPS Quality Measures Report 7. ACO's Quality Improvement Plans 8. Eligibility and Enrollment Update	1. Office of Inspector General Update 2. 1115 Waiver Demonstration Renewal Public Hearing 3. FFS Dental Benefits Overview 4. H.R.1 Project Update 5. Eligibility and Enrollment Update 6. DWS Accessibility - MyCase	1. Each year during the May meeting, the MAC hears budget recommendations from entities to provide a new product or service or increase rates for a product or service. 2. BAC Update 3. H.R. 1 Update 4. Director's report - MAC Annual Report/Policy Updates 5. Eligibility and Enrollment Update
Activities	1. Thanked a member for their service to the MAC. 2. Voted on June meeting minutes 3. Discussion to change the day and time of the MAC meetings	1. Welcomed new committee members 2. Voted on August meeting minutes 3. Voted on day and time change for the MAC meetings	1. Welcomed new committee members 2. Voted on October meeting minutes	Voted on January meeting minutes	Voted on March meeting minutes	Voted on April meeting minutes
MAC Recommendations	1. Requested more information on how the medical transportation vendors determine eligibility and transportation services for disabled members. 2. Send a survey to the committee on proposed days and times to hold future MAC meetings.	1. Time change to the 4th Thursday of the month from 10:00 - 12:00 2. Requested future discussion on the actions DWS is taking for accessibility on the DWS website, MyCase, and notices.	1. Requested future meeting about: Truve/Equifax and their data sharing contracts for eligibility verification/screening tools. 2. Requested an update on fee-for-service dental project. 3. Streamlined application process for the Adult Expansion Population. 4. SNAP Medicaid gap report being available.	Add Community Health Association to the H.R. 1 Community Partner Engagement Workgroup.	1. Pertaining to H.R. 1 - When the state starts serious discussions with vendors to help with eligibility verifications, please bring that information to the MAC including what standards are being used to evaluate the usefulness of the vendors. This would be good to discuss in the H.R. 1 Community Partner Engagement Workgroup. 2. From the 2026 legislative session, HB 471 states that homelessness is a medically frail condition. Has CMS stated that homelessness can be a medically frail condition? Have not heard back from CMS. 3. Has the state advocated to CMS for continuous coverage and eligibility for the Targeted Adult Medicaid population?	N/A
State Response/Final Resolution (Progress, action taken)	1. Request was added to the MAC executive committee meeting agenda for consideration for a future meeting. 2. DIH emailed a survey for the day and time the majority of the committee members can attend the meeting.	1. DIH implemented the day and time change going forward. 2. DWS presented in the April 23, 2026 MAC meeting. DWS completed changes to MyCase for accessibility for screen readers. Worked with the stakeholder who brought this issue to the MAC.	1. Request was added to the MAC executive committee meeting agenda for consideration for a future meeting. 2. DIH presented in the April 23, 2026 MAC meeting. 3. We are taking this under consideration as we work towards sunseting Target Adult Medicaid program into the Adult Expansion Program by July 1, 2027. 4. Provided link to the American Public Health Services Association (APHSa) Medicaid SNAP requirements report. https://aphsa.org/wp-content/uploads/2025/08/2025-08-22_APHSA-HR1-Work-Requirements-Crosswalk.pdf	Added the Community Health Association to the H.R. 1 Community Partner Engagement Workgroup.	1. Utah has our own software and staff and do not rely on vendors for this work. Will be connecting to the Federal Data Hub for VA and also connections for education. We will notify the MAC if we do discuss utilizing vendors in the future. 2. Utah Medicaid is in discussion with CMS, but have not heard back yet on a decision. 3. Utah Medicaid reached out to CMS. CMS will work with states to operationalize this requirement. 4. DWS along with presenting on the updates for accessibility for MyCase, DWS is also phasing in changes to required forms and turning them into a fillable form. Two forms have already been completed (Landlord forms). Members are able to fill the form out online and send to the third party to complete. Next launching employment forms verification, termination and a health insurance form. This saving time, streamlining the process and the goal is to have all forms in MyCase Portal completed.	N/A

Utah Beneficiary Advisory Council Meeting Data

Date	6/12/2025	8/14/2025	10/9/2025	1/7/2026	5/14/2026
Topics/Activities	1. BAC Requirements 2. Overview of Medicaid Programs & Benefits 3. Areas the members want to focus on in this council 4. Recruiting efforts for the BAC	1. Welcome new member 2. Approve June meeting minutes 3. Discussion on areas to improve within Medicaid	1. Welcome new members 2. Approve August meeting minutes 3. Find A Provider Tool Demonstration 4. EPAS Presentation 5. H.R. 1 Federal Updates	1. Welcome new members 2. Approve October meeting minutes 3. H.R. 1 Federal Updates & Q&A	1. Approve January meeting minutes 2. Medically frail screener tool 3. Medically frail diagnosis codes & disability exclusion determinations 4. H.R. 1 Federal Updates - Member Notices & Communications
BAC Recommendations	Provided 6 areas of interest 1. EPAS 2. Finding providers when transitioning from pediatrics to specialties 3. Search for equipment and supplies 4. Find a Provider website 5. Contacts for who to call for specialty situations 6. Parent liaison for members	1. Requested an EPAS presentation 2. Requested information about H.R. 1 3. Provided three additional areas of interest to improve a) Ensure access to care for rural population b) How to help members to not miss deadlines to submit paperwork for Medicaid c) Work requirements and other federal changes that are forthcoming	1. Are PMHPs (Prepaid Mental Health Plans) and the ACOs (Accountable Care Organizations) included in the search feature? 2. Q&A session in the next meeting for H.R 1.	1. Disability exclusion determinations time frame for example, will medically frail need to have a redetermination since it is a medical condition that will not go away? 2. Medically frail diagnosis codes 3. DWS staffing - wait times for application 4. Looking into overpayment resources and that population having the resources to pay. 5. Unemployment insurance and Social Security services have different programs if paying those dollars will cause undo hardship but Medicaid does not.	1. The EPAS website does not have a link to apply.
State Response/Final Resolution (Progress, action taken)	Developed "BAC Improvement Ideas" to keep a continuous list of recommendations from BAC members.	1. Scheduled EPAS presentation for October meeting. 2. Scheduled H.R. 1 update in October meeting.	1. PMHPs and ACOs are not able to be included in the Find a Provider Tool. 2. DIH scheduled H.R.1 Updates and Q&A in the January meeting.	1. and 2 were added to the May agenda. 3. Requested members to send their questions about DWS in order to obtain the responses from DWS. 4 and 5. Is on the list for a future meeting.	1. Looking into adding a link to the webpage. Will report back once an update is available.